

KIPU[®]

EMR Buyer Guide

Whitepaper

2021-2022

Looking for EMR?

HERE IS WHAT YOU NEED TO KNOW

Electronic Medical Records (EMR) have transformed how behavioral treatment centers deliver care

- ✓ Not all EMR systems are born equal. And the difference between EMR systems is enormous.
- ✓ Whether you're looking to implement an EMR for the first time or to upgrade your current system, **you need to know which features are most helpful** to improving care.
- ✓ That way, you can select the EMR that's **purpose-built** for the complexities of the behavioral health treatment industry.

Here are the **most important features** of an optimal behavioral health EMR system and how they can help **optimize care, protect revenue, and create better outcomes** for patients.

WHAT EMR SHOULD OFFER

WHY YOU NEED IT

Pre-admission care

- Records initial interactions between the patient and your treatment center.
- Documents every touchpoint from phone calls to email to document exchange.
- Allows pre-admission planning and assessment with reporting tools.

Increase your admissions

Extensive pre-admission reporting allows you to better assess each patient and their needs more thoroughly. In turn this allows you to provide more personalized care and follow up seamlessly, raising patient satisfaction and engagement before the start of treatment.

Verification of benefits (VOB)

- Provides daily monitoring of your entire active census.
- Performs instant notification of insurance coverage details.
- Alerts staff whenever lapses in coverage occur.
- Polls a number of databases and payors to ensure accuracy.

Protect your revenue

With instant electronic confirmation of coverage, gaps are much less likely, and lapses are identified early. VOB alerts you to mid-month expiries of insurance, polling several databases to give you accurate information and a much higher match rate. VOB saves you money and helps to prevent time-consuming denials further down the line.

Utilization review

- Stores and displays insurance information and a complete history of authorizations in each patient's chart.
- Unites information from multiple payors.
- Allows you to track insurance authorizations and denials for services provided at each level of care.

Maximize reimbursements

By making vital information easy to access, you can evidence care far more easily, with fewer denials and more days authorized. A good EMR will enable you to track insurance authorizations and concurrent reviews for each level of care and service by date range, number of days, authorization date, and status, giving you a full overview of your entire utilization process. status, giving you a full overview of your entire utilization process.

WHAT EMR SHOULD OFFER

WHY YOU NEED IT

Onboarding

- Automates the end-to-end process.
- Pre-populates admissions forms with pre-admissions data.
- Enables electronic signatures.
- Offers libraries stocked with ready to use forms.

Speed up the admissions process and increase patient satisfaction

The right EMR can reduce the amount of time spent on the admissions process from several hours to less than one. In turn, this makes the onboarding process smoother for the patient, reducing potential for dissatisfaction and ensuring that vulnerable individuals are not kept unduly waiting and frustrated.

Multi-disciplinary treatment planning with Patient Engagement

- Links and tracks all aspects of the treatment episode.
- Documents progress toward treatment goals, objectives, and interventions, keeping them readily available for staff.
- Creates a treatment thread to link all aspects of care to the treatment plan.
- Supports patient, care team, and guardian electronic signatures

Never compromise your outcomes - more time on effective treatment, less time on documentation

A treatment tool allows you to optimize your treatment planning and delivery. An easily accessible, sequential history of the treatment provided gives you greater insights, more consistent care, and saves time on administration. Including the patient in the treatment process promotes engagement and increases commitment to the recovery process

Bed occupancy tracking

- Incorporates fully integrated occupancy management.
- Provides real-time occupancy by building, room, or bed at a glance.
- Manages multiple houses, buildings, or locations from one view, complete with census counts by gender.

Inform your marketing and operations teams with real-time capacity information

A fully integrated view of your census, building and room occupancy and bed assignments is vital to your marketing and operations, allowing your staff to make quick, well-informed placement decisions.

WHAT EMR SHOULD OFFER

WHY YOU NEED IT

Alerts and Notifications

- Flags especially vulnerable or high-risk patients.
- Alerts all staff accessing the patient chart of the nature of the issue to ensure they are informed immediately.
- Creates an audit trail for staff acknowledgement of the urgent issue for compliance tracking.
- Notifies staff in real time of relevant information impacting patient care or your facility.

Protection against negative outcomes

By communicating, documenting, and sharing time-sensitive information about a particular patient or event, you can adapt the patient's treatment and staff intervention, accordingly, ensuring that quality care is delivered efficiently and without interruption.

Smart Form Templates

- Integrates logical workflow into your evaluation templates.
- Ensures you ask only the questions that are necessary.
- Tailors care according to the needs of each patient.

More efficient and personalized care

Streamlining evaluations makes the documentation process faster and more efficient. It also enables you to customize care so that it is relevant to each individual patient, helping you to deliver the highest standard of care and maximize patient engagement.

Customizable documentation

- Easily adapts to your workflow and documentation needs.
- Creates custom or tailors existing forms from an expansive library.
- Sets different levels of signature requirements for compliance.

Customize documentation to your treatment center's particular needs and workflow

Just as every patient is unique, so too are facilities. The ability to customize your own documentation allows you to shape it to your treatment center's policies and procedures, values, brand, and mission, helping you to comply, provide better care, and stand out from other treatment centers.

WHAT EMR SHOULD OFFER

WHY YOU NEED IT

Medication management

- Gives you complete flexibility in medication ordering, scheduling, and administration.
- Provides quick access to current and historical patient health metrics, such as vital COWs and CIWA scores, and more.
- Fully integrates medication inventory for real-time monitoring of your supply.
- Eliminates data entry for frequent orders and actions by storing them as a template
- Supports electronic signatures for patients and staff.
- Enables electronic prescribing.

Ensure patient safety and compliance

More robust medication administration, management, and inventory tools result in better patient safety and overall care. Order entry integrated with an FDA approved drug database validates med orders for available routes, strengths and dosage forms, plus alerts for potential contraindications to minimize the potential for harm. Quick access to frequently ordered medications saves valuable time for your medical team. Enables compliance with states' e-prescribing regulations.

HIPAA-Compliance

- Any EMR system must be fully compliant with HIPAA.
- Enables control at the individual staff member level to ensure appropriate access to patient PHI.
- Safeguards patient data with multi-layered operational and physical security and controls.

Peace of mind

HIPAA requires that health data are safeguarded to prevent it from being accessed by unauthorized individuals. Your system must meet these regulatory standards to avoid onerous fines and other business losses.

Get in touch now

FOR A FREE CONSULTATION

Choosing the right EMR system can be the difference between thriving and closing down. At Kipu, we've designed our EMR in close consultation with the behavioral care industry, meaning that [our EMR is optimized for the particular challenges of the industry](#).

[We serve almost 2,000 treatment facilities](#) across the United States. We've processed almost [1 million patients](#), with [214,000+ staff using Kipu](#) every day.

We understand the needs of behavioral treatment facilities. So, [get in touch today and find out how Kipu could help you to deliver better outcomes for your patients \(and your bottom line\)](#).

Corporate Address:

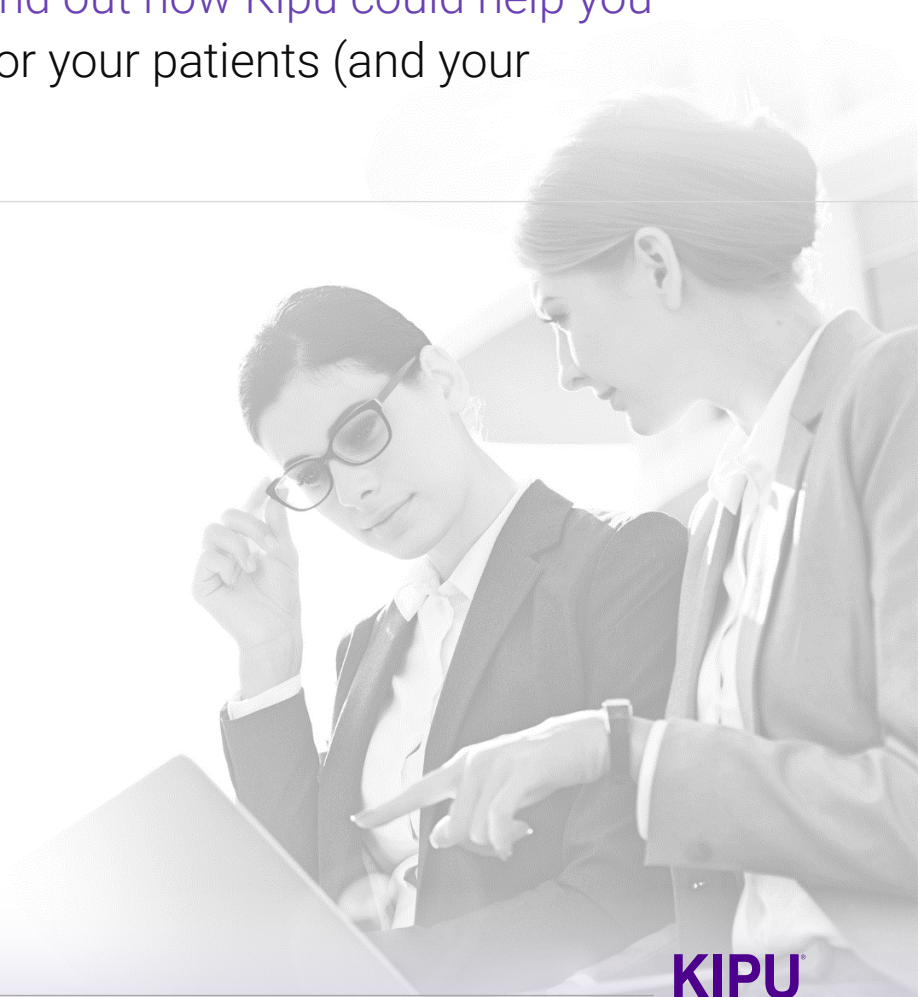
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